

If all remedial measures with the utility have failed, request that the Georgia Public Service Commission investigate the dispute. This request must be made within 10 days of receiving the disputed bill.

Another winter storm is likely to bring extreme cold and snow to the greater Atlanta area and northeast Georgia. Here's what to do if you lose power.

The 11Alive Verify team looks at the regulations around what restrictions utility companies have in turning off service during freezing conditions in the winter.

Explore Georgia's electricity shut off regulations, consumer protections, and reconnection procedures to stay informed and safeguard your rights.

As summer officially kicks off and the blistering Georgia heat pushes temperatures into triple digits, residents may be relieved to know that Georgia Power cannot disconnect electric service...

Here's what to know about what power companies can and can't do this time of year.

ATLANTA, Ga. (Atlanta News First) - More than 120,000 customers were without power as a winter storm moved through metro Atlanta and north Georgia on Friday night.

We've already seen freezing temperatures in Georgia. If you are behind on your bill, here's what to know about what utility companies can and can't do this time of year.

Following Winter Storm Cora, which brought heavy snow, freezing rain and ice to North Georgia, Georgia Power has restored power to more than 230,000 customers since the start of the ...

This article explores Georgia's electricity shut-off regulations, highlights essential consumer protections, and offers practical tips to prevent disconnection, ensuring you stay informed ...

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